Acme Sanitary Ware Co Ltd



Acme Building, 22-28 Nanking Street, Kowloon, Hong Kong Tel: 2388 7171 Fax: 2710 8012 E-mail: acme@acmesanitary.com.hk Website: www. acmesanitaryware.com.hk



PROJECT	REF	REV	ITEM CODE	
LOCATION	DATE		PAGE	

#### SANITARY WARE SPECIFICATION SHEET

Item Descriptions	Stern (Israel) "Swan 1000" Chrome plated		
	deck mounted sensor mixer with adjustable		
	temperature limiter in 9V DC Supply with		
	internal 9V Lithium battery; top access		
	replacement of batteries		
D	1.1.CT W/CC 11105		
Dimensions	L167 x W66 x H105 mm		
Model	Swan 1000 AB 1953		
Code Number	252210		
Finish	Chrome Plated		
Supplier	Acme Sanitary Ware Co. Ltd		
	Mr. Eric Wong/ Mr. Don Yuen		
Contact Tel/Fax	(852) 2388-7171 / (852) 2710-8012		
E-mail	acme@acmesanitary.com.hk		
Website	www.acmesanitary.com.hk		
CWAN 1000 AD 1052 D.C.H	252210		

#### SWAN 1000 AB 1953 Ref # 252210

Touch-free electronic faucet for deck-mounted installations. Activated by an infrared sensor. Solid brass one-piece construction. For hot and cold water, includes a mixer for water temperature adjustment. Filters included. Includes a low battery indicator. Latching solenoid valve is located above deck inside the product for added vandal protection. Solid brass one-piece construction. Adjustable settings by remote control: sensor range, security time, delay in, delay out, on-off and reset to factory settings.

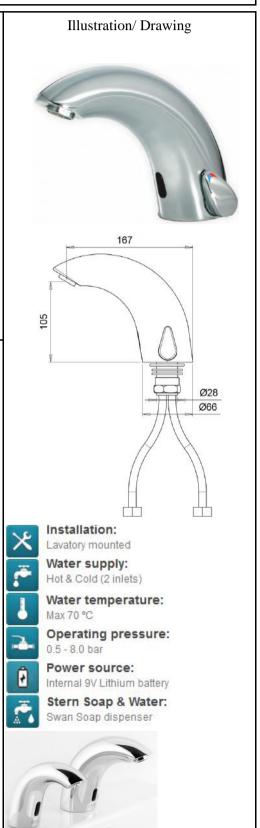
#### Application:

Deck-mounted faucet. Combining an elegant design with anti-vandal features. Easy installation. Long lasting even in the harshest installation sites. Helps washrooms stay clean and saves water. Prevents cross contamination. Ideal for stadium, train and bus stations and highway rest stops.

#### Use:

Touch-free electronic faucet. The faucet is automatically activated when users place their hands in the sensor range and stops when the users remove their hands.

			PRODUCT AT A GLA	NCE			
Installation		Deck-m	Deck-mounted				
Power Supply		• 9V b	9V battery      9V transformer				
Operating pressure		0.5-8.0	0.5-8.0 bar / 7.0-116.0 PSI				
Water supply		Hot and	Hot and cold water				
Water flow		6 LPM )	6 LPM / 1.58 GPM - SSR PCA stream				
Water Saving Options		4 LPM	4 LPM / 1 GPM ; 3 LPM / 0.8 GPM 1.89 LPM / 0.5 GPM ; 1.3 LPM 0.35 GPM - PCA spray				
Water temperature		70°C M	70°C Maximum				
Security Time		Auto sh	Auto shutoff after 90 seconds. adjustable by remote control				
	ORD	ERING INFORM	ATION	OPTION5			
MODEL	CODE	POWER	ADDITIONAL FEATURES	OPTION	CODE		
SWAN 1000	252210	9V internal battery	AB 1953 Lead Free With mixer for water temperature adjustment	Remote control	07100005		
SWAN 1000 B	252310	9V battery		Matching battery-powered soap dispenser	250920		
SWAN 1000 E	252420	9V transformer		Matching transformer-powered soap dispenser combination	250910		



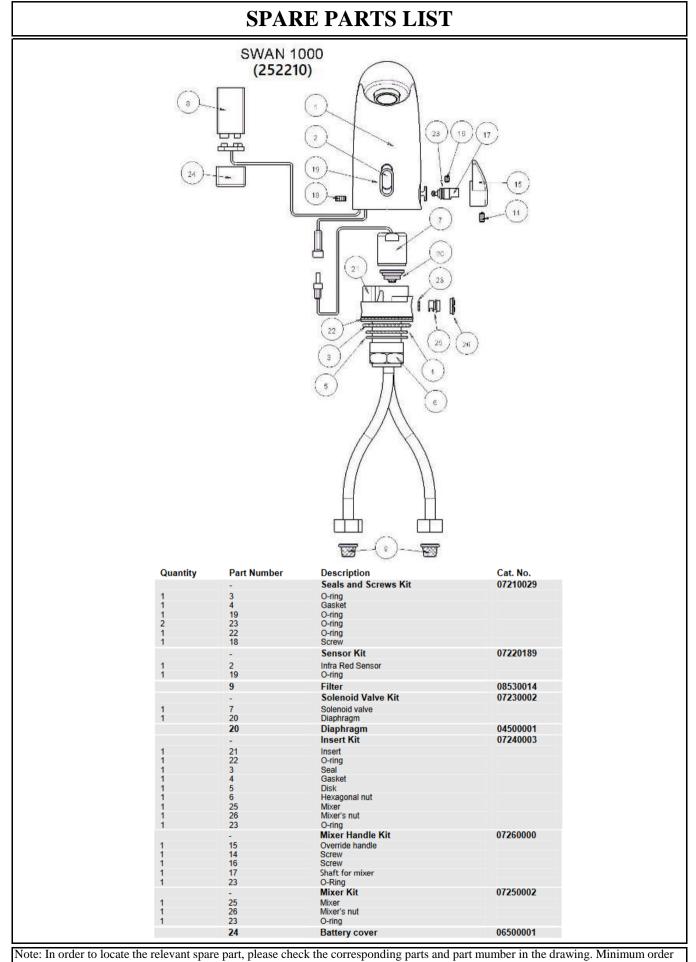
\* All information of the above is for the reference only. No prior notice is made if any changes.

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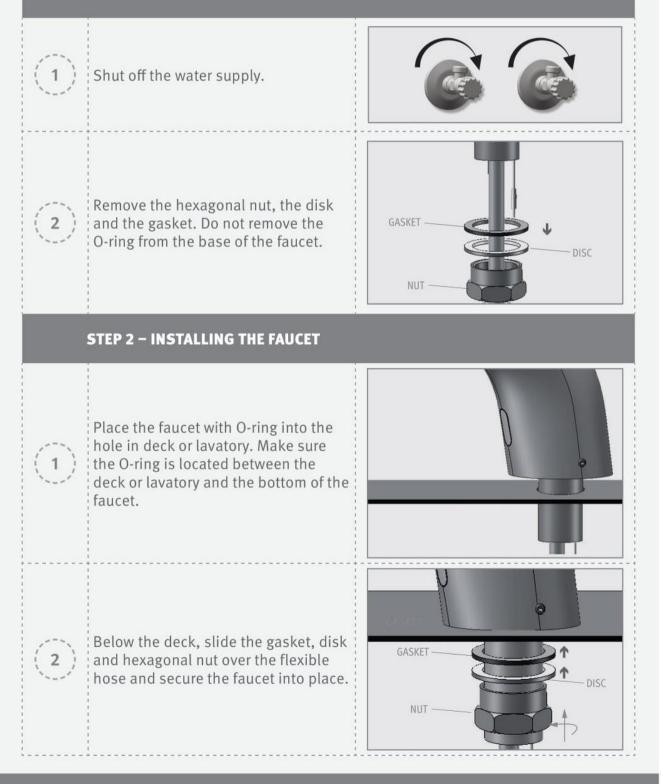
quantity will be required. \* All information of the above is for the reference only. No prior notice is made if any changes.





### FAUCET INSTALLATION

#### **STEP 1 – PREPARATION FOR MOUNTING THE FAUCET**





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# FAUCET INSTALLATION

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Connect the flexible pipe to the water supply.

For models with temperature control connect the red flexible pipe to the hot water supply and the blue flexible pipe to the cold water supply.

Make sure the filter (s) is installed between the flexible hose (s) and the shut off valve (angle valve - not supplied).

Turn on the central water supply and the shut-off valves (angle valves) and check for leaks.







#### **STEP 4 – CONNECTING THE POWER SOURCE**

**If your model is Swan 1010 \ Swan 1000:** your product contains an internally mounted 9V battery. To activate it, proceed to clause # 2.

If your model is Swan 1010 B \ Swan 1000 B: install the battery box underneath the sink with the cable connection pointing down and connect the connectors.

If your model is Swan 1010 E \ Swan 1000 E: Plug the transformer into the electricity socket and connect the connectors.

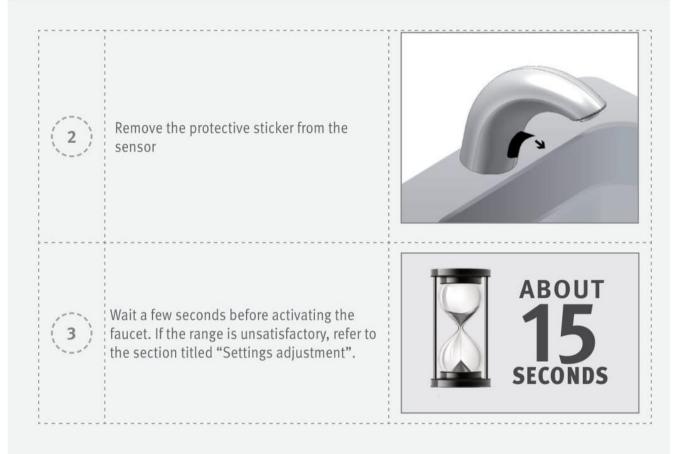








# FAUCET INSTALLATION







## TROUBLESHOOTING

PROBLEM	INDICATOR	CAUSE	SOLUTION	
No water coming out of the faucet:	1. Sensor flashes continuously when user's hands are within the sensor's range.	Low battery.	Replace battery	
	2. LED in the sensor does not flash once when user's hands are within the sensor's range.	<ol> <li>Range is too short.</li> <li>Range is too long.</li> <li>Battery is completely used up</li> <li>Unit is in "Security Mode"*</li> </ol>	Increase the range Decrease the range The battery must be replaced.	
		5. Sensor is picking up reflections from the washbasin or another object.	Eliminate cause of reflection.	
	3. LED in the sensor flashes once when user's hands are within the sensor's range.	1. Connectors between the electronic unit and solenoid are disconnected.	Connect the electronic unit connectors to the solenoid. Unscrew solenoid, pull out the	
		2. Debris or scale in solenoid.	plunger and the spring from the solenoid and clean them. Use scale remover material if needed. When replacing the plunger, please make sure that the spring is in vertical position.	
		3. The central orifice in the diaphragm is plugged or the diaphragm is torn	Clean the orifice or replace diaphragm.	
		4. The water supply pressure is higher than 8 bar.	Reduce the supply water pressure.	
		5. The water supply pressure is under 8 bars and yet the pressure in the faucet's body is higher. This situation could be caused by a sudden increase in the water supply pressure that the back check prevents from dropping, even after water supply pressure drops under 8 bars.	Shut off water supply and unscrew one of the flexible pipes in order to reduce the pressure that blocks the product.	
Water flow from spout does not stop:	1. Sensor flashes once when user's hands are within the sensor's range.	Debris or scale in diaphragm	Clean the orifice or replace diaphragm.	
	2. LED in the sensor does not flash once when user's hands are within the sensor's range.	1. Sensor is dirty or covered.**	Clean or eliminate case of interference.	
		2. Sensor is picking up reflections from the washbasin or another object.	Decrease the range or eliminate cause of reflection.	
Water flow diminished		Filter or aerator is clogged	Remove, clean, re-install	

\* "Security Mode": If the sensor is covered for more than 90 sec. the faucet will automatically shut off water flow. To return to normal operation remove any blockage.

\*\* In this case, the water flow will stop anyway after 90 seconds because of the security time.



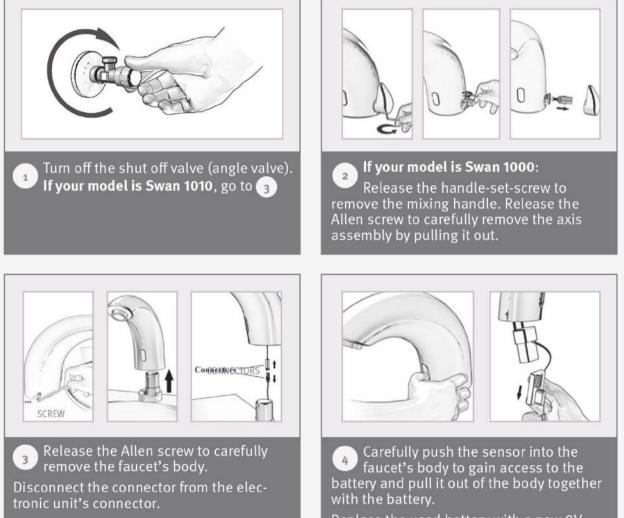


### **BATTERY REPLACEMENT**

SWAN 1010 AB 1953/ SWAN 1000 AB 1953

When the battery weakens, the LED indicator light will blink at a constant rate. The battery must be replaced within two weeks.

To replace the battery at Swan 1010 \ Swan 1000 models:



Replace the used battery with a new 9V battery. A lithium battery is recommended.



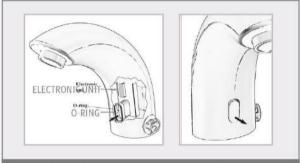


### **BATTERY REPLACEMENT**

SWAN 1010 AB 1953/ SWAN 1000 AB 1953

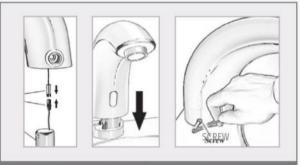
Prior to reassembling the electronic unit and the battery, make sure that the o-ring is still in its groove and not damaged. Replace it with a new one if needed. Clean and lubricate it with silicone grease.

Important: Make sure that the faucet is not wet when reassembling the electronic unit.



6 Carefully place the battery inside the body and reassemble the electronic unit in its place. Be sure to insert the electronic unit all the way back into the opening in the faucet's body by pushing it moderately into the o-ring.

Swing the sensor gently to align it with its location. Be careful and make sure that you do not tear the o-ring. If torn replace it with a new one.



Reconnect the electronic unit's connector to the solenoid connector. Place the body, and tighten the screw.

If your model is Swan 1000:

Reassemble the axis-assembly and tighten the Allen screw. Reassemble the mixing handle and tighten the Allen screw.

Turn on the shut off valve (angle valve).